



Solving Management Problems in Information Services (Chandos Information Professional Series)

Christine Urquhart

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The book provides a practical approach to solving management problems in information and library services. The aim is to demonstrate that some simple mathematical techniques can be used to make the life of the harassed manager easier and more interesting.

- Focuses on the problems first, rather than the theory
- Uses current examples and *hot* Topics
- Evidence-based: uses research studies to show what works and what does not

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