



Facilitator's Pocketbook: 2nd Edition

John Townsend, Paul Donovan

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The 'facilitraining rainbow' won't lead you to a pot of gold but it will enable you to decide on the most suitable approach for your next facilitation session. This innovative decision-making model is central to The Facilitator's Pocketbook - a comprehensive guide covering all stages of facilitation, from planning through to implementation. Interpersonal skills (including attitudes and values) and session skills (including energising and problem solving) are dealt with at length. This second edition contains significant new material, notably the addition of a detailed case study and examples of six typical facilitation sessions. "John and Paul provide a quick route to a practical understanding of facilitation. This book should be compulsory reading for all managers handling change." Teresa Kilmartin, Executive Manager Training & Development, Irish Life Assurance plc "This book is the perfect illustration of what facilitation is all about - making things easy. Reflecting on the methods, skills and techniques described, it is easy to understand what it takes to become a skilled facilitator. Read it and you will undoubtedly do it better and get better results!" Karin Priarollo, Director, Human Resources, Novartis Consumer Health

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